TABLE OF CONTENTS

	the Author	
Acknow	vledgements	· V
Introdu	ction	vii
List of 1	Figures	XV
	TER 1: ABOUT THE LAW AND INCIDENT	
	TIGATIONS	. 1
1.1	The Relevance of Canadian OH&S Law and Incident Investigation in Canada	. 1
a.	Immediate Action after an Incident Happens	. 1
b.	Incident Reporting and the Law	
c.	Incident Investigation and the Law	12
1.2	Incident Investigation Requirements in the United	
	States	22
a.	OSH Standards — Industry Coverage	22
b.	Federal OSH Act and State OSH Programs	23
c.	Overview of OSHA Incident Reporting and Investigating	
	Requirements	24
	TER 2: A FRAMEWORK FOR EFFECTIVE	
	TIGATIONS IN THE WORKPLACE	
2.1.	So Why do Incidents Happen?	
a.	Defining Incidents	
2.2	The 'Causes' of Incidents	
a.	Single Cause Theories	30
2.3	Modern Approaches to Incident Investigation	32
2.4	The Significance of the CSA Standard on Incident	
	Information	
2.5	So What Exactly is The System of Work?	
2.6	Prevention-Focussed Investigations	
2.7	Using this Guide	42
_	TER 3: INCIDENT INVESTIGATION PROGRAM	
	ENTS	
3.1	Setting Objectives for Incident Investigations	45

3.2	Effective Investigation Starts with Planning	46
3.3	Preparing for a Quick Response	
3.4	Who Should Investigate Incidents?	
	TER 4: A PROCESS FOR EFFECTIVE INCIDENT	
	TIGATION	51
4.1	Incident Investigation Process	51
4.2	Collecting Information	52
a.	Critical Information	52
b.	Background Information for the Investigators	53
c.	Basic Information about the Injury/Incident	53
d.	Asking Why	53
4.3	Ways and Means of Collecting Information	56
4.4	Interviewing Witnesses is Not so Simple	56
4.5	Analyzing Information	58
a.	Incident Analysis Tools	59
4.6	Determining Corrective Action and Making	
	Recommendations	64
4.7	Communication, Implementation and Follow-up	
CHAPT	TER 5: TRAINING RESOURCES	69
5.1	Suggested Seminar Outline and Training Objectives	69
a.	Case Study Exercise 1	70
b.	Case Study Exercise 2	72
c.	Case Study Exercise 3	77
APPEN	IDIX — Incident Investigation Form	85
Pa	art A: Information about the Incident and the Injury	85
Pa	art B: Incident Information and Analysis	87
	art C: Sample Forms for Summarizing Recommendations	
an	d for Implementation Follow-up	96
D of on		00
Keieren	ces	