

Table of Contents

CHAPTER 1. AN OVERVIEW OF WARRANTIES

- § 1:1 Overview
- § 1:2 Determining whether UCC applies
- § 1:3 Types of warranties—Consumer warranties
- § 1:4 —Warranty of title and patent infringement—Title
- § 1:5 —Patent infringement
- § 1:6 —Express warranties
- § 1:7 ——Examples for contracts or forms
- § 1:8 ——Build and retain a file
- § 1:9 —Implied warranties—Merchantability
- § 1:10 ——Fitness for a particular purpose
- § 1:11 ——Reliance
- § 1:12 ——Inclusion in standard form
- § 1:13 ——Indemnification
- § 1:14 Types of contracts—Data processing
- § 1:15 —Construction
- § 1:16 —Consulting
- § 1:17 —International sales
- § 1:18 Requirement that goods be defective
- § 1:19 —Expert testimony
- § 1:20 —Malfunction theory
- § 1:21 Warranties of compliance with federal regulations
- § 1:22 Warranties and privity of contract—Warranty chains
- § 1:23 —Assignment of warranties
- § 1:24 —Warranties from a manufacturer when the buyer purchases from a distributor
- § 1:25 —Avoidance of the privity requirement
- § 1:26 —Warranties in third-party lease transactions
- § 1:27 Warranties for services
- § 1:28 Legal nature of claim for breach
- § 1:29 Disclaimer of warranties
- § 1:30 Unfair trade practices

CHAPTER 2. WARRANTY DISCLAIMERS AND REMEDY LIMITATIONS

- § 2:1 Introduction
- § 2:2 Disclaimers of warranties
- § 2:3 —Appearance
- § 2:4 —Timing

WARRANTIES

- § 2:5 —Content—Express warranties
- § 2:6 ——Implied warranties
- § 2:7 ——Merchantability
- § 2:8 ——Fitness for a particular purpose
- § 2:9 ——The “as-is” disclaimer
- § 2:10 —Examination of goods
- § 2:11 Limitations on remedies—Repair or replacement
- § 2:12 —Limitation of liability
- § 2:13 ——Limitation of liability to a set amount is valid if the parties expressly allocate the possible losses
- § 2:14 ——Limitation of liability clause capped damages for both tort and contract claims
- § 2:15 ——Return of monies paid
- § 2:16 ——Limitation of liability clause did not apply to product liability claim
- § 2:17 ——Nonnegotiated disclaimer and remedy limitation clause found ineffectual in commercial transaction
- § 2:18 ——Remedy limitation clause in a software license was not unconscionable
- § 2:19 ——Contract provision capping the parties’ damages was neither a remedy limitation subject to failure of its essential purpose, nor was it a liquidated damages provision subject to reasonableness
- § 2:20 ——Where seller of computer system failed to deliver the system, limitation of damage clause based on breach of warranty did not apply
- § 2:21 Failure of condition precedent
- § 2:22 Third-party warranties—Leases
- § 2:23 —Remote purchasers
- § 2:24 Exceptions to the enforceability of the seller’s disclaimers and limitations
- § 2:25 —Failure to raise as affirmative defense
- § 2:26 —Fraud
- § 2:27 —Ambiguity
- § 2:28 —The battle of the forms
- § 2:29 —Statutory provisions
- § 2:30 —Unconscionability
- § 2:31 ——Location of disclaimer on back of form as unconscionable
- § 2:32 ——Clauses held enforceable where purchasers of equipment were large, sophisticated corporations that engaged in lengthy negotiations before contracting with seller
- § 2:33 ——Consequential damage exclusion held unconscionable where parties had unequal bargaining power and seller did not make buyer aware of exclusion
- § 2:34 ——Provision limiting damages to amount of purchase price held enforceable

TABLE OF CONTENTS

- § 2:35 ——Damage limitation clause on back of delivery receipt held enforceable where buyer had choice of obtaining good elsewhere
- § 2:36 ——Hold harmless clause in lease agreement held unconscionable where lessor did not draw unsophisticated lessee's attention to the existence of the clause
- § 2:37 ——Warranty disclaimers in third-party leases
- § 2:38 ——Provision disclaiming remedies if buyer did not test goods before accepting them was not unconscionable
- § 2:39 ——Disclaimer of warranty on sale of livestock was not unconscionable
- § 2:40 ——Unequal bargaining power of commercial parties support finding of unconscionability
- § 2:41 —Failure of essential purpose
- § 2:42 ——Jury instructions
- § 2:43 ——Revocation of acceptance may be allowed if limited remedy fails of its essential purpose
- § 2:44 ——Validity of limited liability clause when limited remedy fails of its essential purpose
- § 2:45 ——Failure to promptly perform under repair or replace limited remedy constituted failure of essential purpose
- § 2:46 ——Reasonable time for return of payments
- § 2:47 ——Imposition of additional or modified conditions
- § 2:48 ——Backup to limited remedy clause upheld
- § 2:49 ——Warranty failed of its essential purpose despite seller's good faith attempts at repair
- § 2:50 ——Failure of express warranty did not invalidate clause excluding consequential damages
- § 2:51 ——Failure of express warranty does not revive disclaimed implied warranties
- § 2:52 ——Issue of fact existed as to whether warranty failed of its essential purpose where computer equipment allegedly did not meet specifications
- § 2:53 ——Warranty did not fail of its essential purpose where seller complied with warranty by repairing or replacing defective goods
- § 2:54 ——Buyer required to demonstrate unanticipated circumstances
- § 2:55 ——Limitation of express warranty was invalid where seller failed to correct defects in computer equipment
- § 2:56 ——Remedy limitation to repair or replace cannot fail of its essential purpose if buyer does not allow seller to replace equipment in dispute
- § 2:57 ——Substantial compliance
- § 2:58 ——Failure of remedy limitation to fully compensate the buyer

- § 2:59 ——Remedy limitation can fail of its essential purpose without being unconscionable
- § 2:60 ——Failure of essential purpose of limited remedy did not render it unconscionable
- § 2:61 ——Vehicle repair warranty failed of its essential purpose; Inconsistent warranty provisions construed against the seller
- § 2:62 ——Full refund remedy cannot fail of essential purpose
- § 2:63 ——Latent defects

CHAPTER 3. FIGHTING THE BATTLE OF THE FORMS OVER WARRANTY PROVISIONS

- § 3:1 What is the battle of the forms?
- § 3:2 General rules of the battle of the forms—Introduction
- § 3:3 —“Invoices” and “price quotations” can be “forms”
- § 3:4 —Terms incorporated by reference
- § 3:5 —Timing of the form—The forms must be on the field while the battle is raging—Once you sign a deal, the battle is over
- § 3:6 —Sales terms and conditions sent after oral contract was formed and goods were shipped did not operate against the buyer
- § 3:7 —Limitation provision sent after parties signed offer not modification of contract due to inconsistent terms
- § 3:8 —Material alterations to the contract
- § 3:9 —Contract acceptance or counteroffer—Whether contract existed or was merely a counteroffer depended on whether the parties had reached a “commercial understanding”; Courts supply UCC gap-fillers for discrepant warranty terms
- § 3:10 —Seller’s disclaimer of liability for consequential damages survived the battle
- § 3:11 —Seller’s disclaimer of warranties and limitation of liability fails
- § 3:12 —Additional terms not included when expressly limited in the acceptance
- § 3:13 —Assent provision narrowly construed
- § 3:14 —Course of dealing
- § 3:15 Incorporate by reference
- § 3:16 Conclusions and recommendations

CHAPTER 4. DAMAGES FOR BREACH OF WARRANTY

- § 4:1 Introduction and overview

TABLE OF CONTENTS

§ 4:2	Damages for nonconforming goods: Breach of warranty
§ 4:3	Notice of the breach
§ 4:4	—Buyer barred from recovery because it failed to timely notify seller of breach
§ 4:5	—Commencement of time to provide notice
§ 4:6	—Notice of breach versus notice of failure or defect
§ 4:7	—Notice to remote sellers
§ 4:8	—Failure of nonbuyer to give notice does not bar recovery
§ 4:9	—Seller's prior knowledge of defect does not excuse failure to provide notice
§ 4:10	—Filing of complaint within statute of limitations
§ 4:11	—Notice requirement of § 2-607 does not limit buyer's right to cover with substitute goods
§ 4:12	—Failure to provide notice precludes common law remedies
§ 4:13	—Warranties for services
§ 4:14	—How specific should the notice be?
§ 4:15	— —Court distinguished between notice of problems with goods and notice of breach
§ 4:16	— —Buyer was barred from recovery because it never clearly notified seller of breach and continued to buy replacement parts from seller
§ 4:17	— —Buyer's angry letters to seller were not sufficient notice
§ 4:18	— —Sample letter
§ 4:19	—Form of notice
§ 4:20	Mitigation of warranty damages
§ 4:21	Breach of express warranty
§ 4:22	Economic damages
§ 4:23	No punitive damages for economic loss
§ 4:24	—No recovery in tort for design services where failure resulted only in economic loss
§ 4:25	—A buyer or seller may not recover in tort for purely economic losses
§ 4:26	—Buyer could not recover under negligent misrepresentation for solely economic loss
§ 4:27	—Economic loss doctrine barred product liability claim
§ 4:28	—Breach of implied warranty in tort
§ 4:29	Liquidated damages
§ 4:30	—The law
§ 4:31	—Summary
§ 4:32	Personal injury damages
§ 4:33	Consequential damages
§ 4:34	Revocation and rejection of goods in lieu of warranty claims
§ 4:35	Seller's right to cure

- § 4:36 —Rejection of goods—Where buyer's sample testing was random and reasonable, buyer properly rejected goods
- § 4:37 —Continued use of item may preclude rejection
- § 4:38 —Buyer who improperly exercised ownership of goods was not entitled to damages for breach of warranty
- § 4:39 —Revocation of acceptance—Buyer was permitted to revoke acceptance because seller's continued attempts to repair failed
- § 4:40 —Buyer who properly revoked acceptance of goods was entitled to reasonable post-revocation use
- § 4:41 —Unreasonable revocation
- § 4:42 —Disclaimer of warranties
- § 4:43 Proof issues
- § 4:44 —Illustrative questions and answers
- § 4:45 —Illustrative case
- § 4:46 Setoff—The law
- § 4:47 —Illustrative case

CHAPTER 5. THE IMPLIED WARRANTY OF MERCHANTABILITY

- § 5:1 Introduction
- § 5:2 Merchantability under the UCC
- § 5:3 Relationship to other types of warranties—Fitness for a particular purpose
- § 5:4 —Express warranties
- § 5:5 —Tort claims
- § 5:6 Condition of goods—Fit for ordinary use
- § 5:7 —Unreasonably dangerous
- § 5:8 —Conformance to existing industry standards
- § 5:9 —Comparable to existing goods of that kind
- § 5:10 —Course of dealing
- § 5:11 —Less than perfect
- § 5:12 —Variations of the agreement
- § 5:13 —Component parts doctrine
- § 5:14 Presence of warnings
- § 5:15 Used goods
- § 5:16 Food
- § 5:17 Misuse of goods
- § 5:18 Inherently dangerous goods
- § 5:19 Duration of warranty
- § 5:20 Statute of limitations
- § 5:21 —Tolling
- § 5:22 Requirements of a claim—Sale by a merchant
- § 5:23 —Notice to seller
- § 5:24 —Status of goods at time of sale

TABLE OF CONTENTS

- § 5:25 —Elements of proof
- § 5:26 —Foreseeability of use
- § 5:27 —Responsible party under warranty
- § 5:28 —Sale required
- § 5:29 Preemption
- § 5:30 Disclaiming the warranty of merchantability—General code requirements
 - Required language
 - § 5:32 —Conspicuousness
 - § 5:33 —Other ways the warranty of merchantability can be disclaimed
 - § 5:34 ——“As is” clauses
 - § 5:35 ——Examination or opportunity to examine
 - § 5:36 ——Manufactured to purchaser’s specifications
 - § 5:37 ——Disclaimer by other circumstances
 - § 5:38 ——Inconsistent express warranty

CHAPTER 6. THE IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE

- § 6:1 Introduction
- § 6:2 Particular versus ordinary purpose
- § 6:3 —Particular purpose
- § 6:4 —Merger of implied warranties
- § 6:5 —Identifying the goods
- § 6:6 Proper use of goods
- § 6:7 Seller’s reason to know
- § 6:8 Buyer’s reliance on the seller’s skill or judgment
- § 6:9 Disclaimer of the implied warranty of fitness for a particular purpose
- § 6:10 —Conspicuous
- § 6:11 —Inspection
- § 6:12 —Effect on breach of contract claim
- § 6:13 Accrual of claim
- § 6:14 Conflict between warranties

CHAPTER 7. EXPRESS WARRANTIES UNDER THE UNIFORM COMMERCIAL CODE

- § 7:1 Introduction
- § 7:2 Creation of express warranties—Affirmations
 - Descriptions
 - § 7:4 —Samples
 - § 7:5 —Advertising
 - § 7:6 —Installation
 - § 7:7 —Restatement of other’s affirmation

- § 7:8 ——Certification mark
- § 7:9 Reliance requirement
- § 7:10 Privity
- § 7:11 Presence of a defect
- § 7:12 —Type of defect
- § 7:13 Puffing
- § 7:14 Breach of warranty
- § 7:15 Duration of warranty
- § 7:16 —Tolling
- § 7:17 Misuse of goods
- § 7:18 Transfer/adoption of express warranty liability
- § 7:19 Preemption
- § 7:20 Contractual promises
- § 7:21 —Course of performance
- § 7:22 Statute of limitations

CHAPTER 8. PRIVITY OF CONTRACT IN UCC WARRANTY CASES

- § 8:1 Introduction
- § 8:2 Privity of contract
- § 8:3 UCC § 2-318
- § 8:4 —Alternative A
- § 8:5 ——Entities extended coverage
- § 8:6 ——Vertical privity
- § 8:7 ——Types of damages
- § 8:8 —Alternative B—Entities extended coverage
- § 8:9 ——Types of damages
- § 8:10 —Alternative C
- § 8:11 —Other approaches
- § 8:12 Privity and other defenses under the UCC
- § 8:13 Third-party beneficiary
- § 8:14 Agency
- § 8:15 The Magnuson-Moss Warranty Act
- § 8:16 Retroactive application
- § 8:17 Other ways to establish privity—Third-party beneficiary
- § 8:18 —Agency
- § 8:19 Obligations to remote purchasers
- § 8:20 Conclusion

Appendix 8-A. Table of Code Variations by State

CHAPTER 9. WARRANTY ISSUES IN COMPUTER HARDWARE AND SOFTWARE TRANSACTIONS

- § 9:1 Introduction
- § 9:2 Turnkey contracts—Introduction to turnkey systems

TABLE OF CONTENTS

§ 9:3	—Warranties under turnkey contracts
§ 9:4	—Liabilities and remedies
§ 9:5	Warranties in hardware contracts—Introduction
§ 9:6	—Warranties
§ 9:7	—Duration of the warranty
§ 9:8	—Warranty of compatibility
§ 9:9	—No refurbishments
§ 9:10	—The configuration warranty
§ 9:11	—Upgrade protection warranty
§ 9:12	—Expendable items
§ 9:13	—Privity of contract
§ 9:14	—Tolling of the warranty
§ 9:15	Warranties and maintenance agreements
§ 9:16	Software licenses—Introduction
§ 9:17	—Software warranty checklist
§ 9:18	Litigation examples
§ 9:19	—Merchantability
§ 9:20	—Acceptance of software with knowledge of limitations precludes merchantability claim
§ 9:21	—Limitations of liability and disclaimers of warranties—Effective disclaimers and liability limitations
§ 9:22	—Examples where disclaimers were ineffective or issue of fact existed as to validity
§ 9:23	—Warranties and privity of contract issues—Third-party leases
§ 9:24	—Privity issues with dealers or distributors
§ 9:25	—Distributors as agents?
§ 9:26	—Finance companies as agents?
§ 9:27	—Warranties and adhesion contracts
§ 9:28	—Warranty of future performance
§ 9:29	—UCC Article 2 and computer leases
§ 9:30	—Express and implied warranties under UCC Article 2A
§ 9:31	—The statute of limitations
§ 9:32	—The effect of integration clauses on warranties
§ 9:33	—Upgrades
§ 9:34	—The buyer's burden of proof
§ 9:35	—Y2K cases alleging breach of warranties
§ 9:36	—No actionable injury
§ 9:37	—Cases involving breach of express warranty claims
§ 9:38	Seller's liability for misrepresentations of computer performance
§ 9:39	Warranties under the Uniform Computer Information Transactions Act—Introduction
§ 9:40	—Scope and definition of terms

WARRANTIES

- § 9:41 —Express and implied warranties
- § 9:42 —Disclaiming warranties
- § 9:43 —Warranties to third parties
- § 9:44 —Conclusion

CHAPTER 10. WARRANTY ISSUES IN THE PURCHASE OR LEASE OF CAPITAL EQUIPMENT

- § 10:1 Acquisitions of capital equipment
- § 10:2 —Purchase
- § 10:3 —Lease
- § 10:4 Types of warranties
- § 10:5 —Express
- § 10:6 —Implied
- § 10:7 ——Merchantability
- § 10:8 ——Fitness for purpose
- § 10:9 ——Against interference
- § 10:10 ——Workmanlike performance
- § 10:11 Avoiding warranty obligations
- § 10:12 —Express disclaimer
- § 10:13 —Use of terms indicating no warranties
- § 10:14 —Reliance
- § 10:15 —Acts of purchaser
- § 10:16 —Examination by buyer/lessee
- § 10:17 —Usage of trade, course of dealing, or course of performance
- § 10:18 —Integration clause
- § 10:19 —Statute of limitations
- § 10:20 Remedies
- § 10:21 —Revocation
- § 10:22 —Consequential damages
- § 10:23 Checklist for warranties in purchasing or leasing capital equipment—Identify the item and its cost
- § 10:24 —Installation of equipment: Site specification warranties
- § 10:25 —Warranties
- § 10:26 —Remedies

Appendix 10-A. Sample Capital Equipment Purchasing and Leasing Warranty Provisions

CHAPTER 11. WARRANTIES IN CONSTRUCTION CONTRACTS

- § 11:1 Introduction
- § 11:2 Tests to determine if Article 2 applies—Whether contract is primarily for goods or services

TABLE OF CONTENTS

§ 11:3	— —Applying the predominant factor test
§ 11:4	— —Application of test in larger scale construction
§ 11:5	—Substantial justification for application of Article 2
§ 11:6	—Whether dispute concerns goods or services portion of a mixed contract
§ 11:7	Owner's warranties as to the accuracy of plans and specifications—The <i>Spearin</i> doctrine: The implied warranty of accuracy and suitability
§ 11:8	—Notice of claim
§ 11:9	—Repercussions of breach of implied warranty
§ 11:10	—Elements of proof to demonstrate breach
§ 11:11	—Defenses available to the owner
§ 11:12	Design professional's liability under warranty for errors—Majority view: Design professional not liable for errors or latent design defects
§ 11:13	—Minority position: Design professionals impliedly warrant fitness for a particular purpose and general fitness of design
§ 11:14	Contractor's liability under warranty law—Express warranties
§ 11:15	—Implied warranties—Contractor's implied warranty of workmanlike performance
§ 11:16	— —Implied warranty of habitability
§ 11:17	— —Implied warranty of fitness for a particular purpose
§ 11:18	— —Implied warranty of merchantability
§ 11:19	—Notice of breach of warranty
§ 11:20	—Time for bringing action
§ 11:21	— —Discovery rule
§ 11:22	—Disclaimers—Creation of warranty despite disclaimer
§ 11:23	— —Disclaimer provided after negotiations are ineffective
§ 11:24	—Waiver
§ 11:25	—Condition precedent
§ 11:26	—Remedy limitations
§ 11:27	— —Consequential damages
§ 11:28	—Guarantees
§ 11:29	Contractor's liability under tort law
§ 11:30	Arbitrability of breach of warranty
§ 11:31	Third-party beneficiary of warranties
§ 11:32	Contract term requiring manufacturer's warranty

CHAPTER 12. CONSULTING WARRANTIES AND CONSULTANT LIABILITY

§ 12:1	Introduction and overview
§ 12:2	—Warranty provisions in consulting agreements

- § 12:3 —Causes of action for breach of warranty in the consultant context
- § 12:4 Theories of recovery—Express breach of contract
- § 12:5 —Breach of implied warranty
- § 12:6 —Negligence
- § 12:7 ——Standard of care
- § 12:8 ——Duty
- § 12:9 ——Professional duties
- § 12:10 ——Statute or regulation
- § 12:11 ——Damages
- § 12:12 ——Strict liability
- § 12:13 ——Fraud
- § 12:14 Defenses
- § 12:15 —Contract defenses—*Estoppel*
- § 12:16 ——Lack of privity
- § 12:17 ——Statute of limitations
- § 12:18 ——Damage limitation clauses
- § 12:19 ——*Res judicata*
- § 12:20 —Tort defenses—No duty to injured party
- § 12:21 ——Lack of causation
- § 12:22 ——Economic loss doctrine
- § 12:23 —Liability limitation clauses
- § 12:24 Conclusion

CHAPTER 13. WARRANTIES IN GOVERNMENT CONTRACTS

- § 13:1 Introduction
- § 13:2 Governing regulations and statutes—Regulations
- § 13:3 —Statutes
- § 13:4 —Uniform Commercial Code (UCC)
- § 13:5 Warranties—In general
- § 13:6 —Commercial items
- § 13:7 —Express warranties—Reasonableness and interpretation of specific clauses
- § 13:8 ——Inspection and acceptance—Generally
- § 13:9 ——Latent defects
- § 13:10 ——Construction warranties—Material and workmanship
- § 13:11 ——Latent defects
- § 13:12 ——Affirmation, promise, description, or sample
- § 13:13 ——Supply warranties—Performance specifications
- § 13:14 ——Design specifications
- § 13:15 ——Sample supply specification warranties
- § 13:16 ——Commissions or contingent fees
- § 13:17 —Implied warranties—Government warranties—Generally

TABLE OF CONTENTS

§ 13:18	— — — Specifications
§ 13:19	— — — Superior knowledge
§ 13:20	— — — Reasonable diligence or hindering performance
§ 13:21	— — — Spearin doctrine
§ 13:22	— — — UCC warranties
§ 13:23	— — Contractor warranties
§ 13:24	Government contractor defense
§ 13:25	Conclusion

**CHAPTER 14. CONSUMER WARRANTIES
UNDER THE MAGNUSON-MOSS WARRANTY
ACT**

§ 14:1	Background
§ 14:2	Brief summary of the law
§ 14:3	Discussion of the Act's substantive provisions and regulations
§ 14:4	—Part 700: Interpretations of Magnuson-Moss Warranty Act
§ 14:5	—Part 701: Disclosure of written consumer product warranty terms and conditions
§ 14:6	—Part 702: Pre-sale availability of written warranty terms
§ 14:7	—Full and limited warranties
§ 14:8	—Implied warranties
§ 14:9	— — Under the UCC and the Act
§ 14:10	— — Warranty disclaimers
§ 14:11	— — Privity
§ 14:12	—Written warranty
§ 14:13	—Not for resale
§ 14:14	—Enforcement
§ 14:15	— — Federal
§ 14:16	— — Private
§ 14:17	— — — Scope of action created under § 110(d)
§ 14:18	— — — Personal injury claims and punitive damages
§ 14:19	— — — Opportunity to cure
§ 14:20	— — — Attorneys' fees
§ 14:21	— — — Class actions
§ 14:22	— — — Amount in controversy
§ 14:23	— — — Statute of limitations
§ 14:24	Damages
§ 14:25	Informal dispute resolution mechanisms
§ 14:26	—Scope—Sale of goods
§ 14:27	— — Form of mechanism
§ 14:28	— — Oral warranties
§ 14:29	— — Third parties

WARRANTIES

- § 14:30 —Application—Attorneys fees
- § 14:31 —Application
- § 14:32 —Preemption—Federal laws
- § 14:33 ——State laws

Appendix 14-A. Useful Materials on the MMWA Available at the FTC Web Site www.ftc.gov

Appendix 14-B. Federal Trade Commission Regulations under the Magnuson-Moss Warranty Act

CHAPTER 15. WARRANTIES IN INTERNATIONAL TRANSACTIONS

- § 15:1 Introduction
- § 15:2 Application of the CISG
- § 15:3 Warranty provisions
- § 15:4 —Comparison of warranty provisions under the CISG and UCC—Warranties
- § 15:5 ——Warranty disclaimers
- § 15:6 ——Notice of nonconformity
- § 15:7 —Comparison of warranty provisions under the CISG and civil law

CHAPTER 16. ILLUSTRATIVE WARRANTIES FROM SOFTWARE-RELATED TRANSACTIONS

- § 16:1 Sample warranties, warranty disclaimers, and limitations of liability clauses from software license agreements
- § 16:2 Sample warranties, disclaimers, and limitations of liability clauses from software support and maintenance agreements
- § 16:3 Sample warranties and warranty disclaimers from software trial and test agreements
- § 16:4 Sample warranties and disclaimers from joint development agreements
- § 16:5 Sample warranties from programmer's agreements
- § 16:6 Sample warranties and limitations of liability/ disclaimer of warranties from software distribution agreements
- § 16:7 Sample warranties as to ownership and patent rights
- § 16:8 Software license
- § 16:9 Software purchase agreement
- § 16:10 License and services agreement
- § 16:11 Reseller agreement
- § 16:12 Asset Purchase and Sale Agreement between Telmarine Communications, Inc., and Cistera Networks, Inc.

TABLE OF CONTENTS

- § 16:13 Master Services Agreement between General Electric Co. and Genpact Ltd.
- § 16:14 Software License and Distribution Agreement between Hewlett-Packard Company and Crossroads Systems, Inc.
- § 16:15 Software License Agreement between DCD Digital Core Design and PVI Solutions, Inc.
- § 16:16 Promotion and Distribution Agreement between WhiteSmoke, Inc. and Google Inc.
- § 16:17 Software License and Maintenance Agreement between PT XL Axiata Tbk. and mCore International, Inc.

CHAPTER 17. WARRANTIES IN WEB SITE DEVELOPMENT AGREEMENTS

- § 17:1 Introduction
- § 17:2 —The work of others is often involved
- § 17:3 —Warranty of no disabling code
- § 17:4 —The general quality warranty
- § 17:5 —Focus on the “deliverables”
- § 17:6 —Does the developer have its own Web site?
- § 17:7 —Other warranties
- § 17:8 Sample warranty clauses
- § 17:9 Lease and transfer agreement

CHAPTER 18. ILLUSTRATIVE CONSTRUCTION CONTRACT WARRANTIES

- § 18:1 Contractor Services Agreement—Annual Contractor Services Agreement
- § 18:2 —Master Services Agreement
- § 18:3 —Agreement for Construction Services (from a large bottling company)
- § 18:4 Independent Contractor Agreement—Guarantee
- § 18:5 —Warranty
- § 18:6 Agreement between Contractor/Builder and Subcontractor—Warranty provision 1
- § 18:7 —Warranty provision 2
- § 18:8 Terms and conditions for work to be performed on buyer’s premises—Warranty provision 1
- § 18:9 —Warranty provision 2
- § 18:10 Construction Contract warranty and correction of Work—General warranty
- § 18:11 —Major utility
- § 18:12 —Large diversified chemical company
- § 18:13 —Large diversified manufacturing company
- § 18:14 —Major utility—Materials and appurtenances
- § 18:15 —Labor, supervision, and materials
- § 18:16 —Small construction contract

WARRANTIES

- § 18:17 Engineering Contract—Workmanship
- § 18:18 —Engineering services/equipment sale
- § 18:19 Repaving and sidewalk conditions
- § 18:20 Construction projects of limited scope
- § 18:21 Turnkey design/build construction and related services
- § 18:22 Prime contractor obligation on pass-through warranties
- § 18:23 Turnkey construction contract for solar park
- § 18:24 Standard form design-build agreement for biodiesel production facility
- § 18:25 Engineering, procurement and construction management contract for production plant
- § 18:26 Cost plus incentive construction contract for production plant
- § 18:27 Construction management and general contractor's agreement for renovation of hotel/casino
- § 18:28 Engineering, procurement and construction contract for geothermal electricity generating plant
- § 18:29 Construction Contract between Atwood Oceanics Pacific Ltd. and PPL Shipyard PTE Ltd.
- § 18:30 Engineering, Procurement and Construction Contract between Seaboard Corp. and Wartsila Finland OY
- § 18:31 Engineering, Procurement and Construction Agreement between High Plains Ranch II, LLC and SunPower Corporation Systems

CHAPTER 19. ILLUSTRATIVE WARRANTIES FROM CONSULTING AGREEMENTS

- § 19:1 Introduction
- § 19:2 Standard of performance warranties
- § 19:3 Miscellaneous warranties
- § 19:4 Warranty provisions with limitation of liability
- § 19:5 Warranty of fiduciary duty
- § 19:6 Warranties addressing specific types of consultants
- § 19:7 Internet services and consulting agreement
- § 19:8 Management consulting agreement
- § 19:9 Consulting Agreement between Oak Ridge Micro-Energy Inc. and Lithium Battery Engineering, LLC
- § 19:10 Consulting Agreement between MEDL Mobile, Inc. and FA Corporation

CHAPTER 20. ILLUSTRATIVE CONSUMER WARRANTIES

- § 20:1 Electrical appliance company
- § 20:2 Home electronics company
- § 20:3 Household products manufacturer

TABLE OF CONTENTS

- § 20:4 Lawn care products manufacturer
- § 20:5 Television manufacturer
- § 20:6 Office products manufacturer
- § 20:7 Retail store
- § 20:8 Bicycle manufacturer
- § 20:9 Computer manufacturer
- § 20:10 Range manufacturer
- § 20:11 Refrigerator manufacturer
- § 20:12 Faucet manufacturer
- § 20:13 Sewing Machine Manufacturer Limited Warranty
- § 20:14 Consumer Appliance Warranty

CHAPTER 21. ILLUSTRATIVE WARRANTIES FROM SALES TERMS AND CONDITIONS

- § 21:1 Introduction
- § 21:2 Illustrative warranty clauses
- § 21:3 Group purchasing agreement

CHAPTER 22. WARRANTIES IN MANUFACTURING AGREEMENTS

- § 22:1 Common warranty issues that arise in manufacturing agreements
- § 22:2 Sample warranty clauses—Manufacturing agreement between Xspeed Corporation and SMTC Manufacturing Corporation
 - Contract between Hughes Network Systems and Endgate Corporation
- § 22:4 —Agreement for electronic manufacturing services between Elastic Networks, Inc. and Sanmina Corporation
- § 22:5 —International manufacturing contract between Handspring, Inc. and Flextronics
- § 22:6 —Manufacturing services agreement between Sycamore Networks Inc. and Celestica Corporation
- § 22:7 —Turnkey service and purchase agreement between Cobalt Networks, Inc. and SMTC Manufacturing Corporation
- § 22:8 —Electronic manufacturing services agreement between HealtheTech, Inc. and Sanmina Corporation
- § 22:9 —Manufacturing and purchase agreement between Xspeed, Inc. and Victron, Inc
- § 22:10 —Manufacture and supply agreement between Hospira, Inc. and Abbott Laboratories
- § 22:11 —Manufacturing agreement between Emulex Corporation and Benchmark Electronics, Inc

WARRANTIES

- § 22:12 —Manufacturing service agreement between Sanmina-SCI Corporation and LSI Logic Storage Systems, Inc
- § 22:13 Product manufacturing agreement between Supermicro Computer, Inc. and Ablecom Technology, Inc.
- § 22:14 Contract manufacturing agreement between Micro Component Technology, Inc. and Greatech
- § 22:15 Manufacturing and product purchase agreement between Cisco Systems International B.V. and Solelectron Corporation
- § 22:16 Manufacturing agreement between New Abraxis, Inc. and APP Pharmaceuticals, LLC
- § 22:17 Master external manufacturing agreement between Kraft Foods Global, Inc. and external manufacturer
- § 22:18 Design and manufacturing services agreement between MiTAC International Corporation and Blue Coat Systems, Inc.
- § 22:19 Manufacturing Agreement between Vishay S.A. and Vishay Precision Foil VPG GmbH
- § 22:20 Manufacturing Agreement between RF Monolithics Inc. and Tai-Saw Technology Co., Ltd.
- § 22:21 Manufacturing and Supply Agreement between Vascular Solutions Inc. and Escalon Vascular Access, Inc.
- § 22:22 Manufacturing and Development Agreement between Codexis, Inc. and Lactosan GmbH & Co. KG
- § 22:23 Private Label Manufacturing and Supply Agreement between Barrier 4, Inc. and mPact Environmental Solutions, LLC
- § 22:24 Manufacturing Services Agreement between LiquidMetal Technologies Inc. and Visser Precision Cast, LLC

APPENDICES

Appendix A. Warranty Provisions of New York State Statutes

Appendix B. Convention on the International Sale of Goods
Warranty Provisions, Articles 35–39

Appendix C. Magnuson-Moss Warranty—Federal Trade
Commission Improvement Act

Table of Laws and Rules

Table of Cases

Index