

CONTENTS

Douglas J. Leech <i>Chairman, CEO, and Founder, Centra Bank Inc.</i> <i>MAKING THINGS HAPPEN WITH SIMPLICITY AND BALANCE</i>	7
Steven H. Holtzman <i>Founder and Executive Chair, Infinity Pharmaceuticals</i> <i>CREATING A COMMUNITY OF CITIZEN OWNERS</i>	23
Francois Nader, MD <i>President and CEO, NPS Pharmaceuticals</i> <i>APPROACHING AGILITY THROUGH SIMPLIFICATION</i>	33
Maria Larson <i>President and CEO, ExecuPharm Inc.</i> <i>FROM THE TOP DOWN: THE IMPORTANCE OF FLEXIBLE LEADERSHIP</i>	41
Rudolph A. Johnson III <i>President and CEO, Neighborhood House Association</i> <i>DEVELOPING A BUSINESS MENTALITY WHILE MAINTAINING A SOCIAL SERVICE HEART</i>	49
Kishore Khandavalli <i>CEO, iTech US Inc.</i> <i>ENGAGING YOUR EMPLOYEES AND FINDING NEW EFFICIENCIES</i>	59
Royce J. Holland <i>Executive Chairman, Masergy Communications Inc.</i> <i>PROMOTING INTERNAL AND EXTERNAL TEAMWORK</i>	67

Kurus J. Elavia <i>CEO, Gateway Group One</i> <i>BUILDING OUT AND UP IN A LEGACY ORGANIZATION</i>	77
Mary Sue Leathers <i>President and CEO, Advantage Performance Network</i> <i>LISTEN, LEARN, DISCOVER: UNDERSTAND YOUR CUSTOMERS AND DELIVER FLEXIBLE SOLUTIONS</i>	87
Peter Dalton <i>CEO, Globalstar Inc.</i> <i>KEEPING YOUR COMPANY MOVING</i>	95
Glenn Laumeister <i>Vice Chairman, Partsearch Technologies</i> <i>MAKE AGILITY PART OF YOUR CORPORATE CULTURE</i>	103
George E. Daddis Jr. <i>President and CEO, WorldGate Communications Inc.</i> <i>ORGANIZATION OF A MARKET-FOCUSED ENTREPRENEURIAL STARTUP</i>	113
Lanny Cohen <i>CEO, Capgemini Technology Services in North America, Capgemini</i> <i>THE GREAT CORPORATE REMIX</i>	127