

Summary of Contents

Volume 1

PART I. LEGAL AND INSTITUTIONAL FRAMEWORK

Chapter 1. Legal Framework

Chapter 2. Regulatory Institutions: Constitution, Organization and Powers

Chapter 3. Telecommunications Industry Structure

PART II. REGULATION OF TELECOMMUNICATIONS SERVICE PROVIDERS

Chapter 4. Provision of Telecommunications Service

Chapter 5. Liability of Service Providers

Chapter 6. Price Regulation

Chapter 7. Access Regulation

Chapter 8. Online Services

PART III. THE REGULATORY PROCESS

Chapter 9. Conduct of CRTC Proceedings

Chapter 10. Reviews and Appeals

PART IV. PRIVACY, CRIMINAL LAW, COMPETITION LAW AND INTERNATIONAL TREATIES

Chapter 11. Privacy, Criminal Law and Competition Law

Chapter 12. International Agreements

Volume 2

Appendices

Appendix A. Federal Statutes

Appendix B. Federal Regulations, Directives, CRTC Information Bulletins

Appendix C. Provincial Statutes

Appendix D. International Agreements

Appendix E. Historical Notes

CANADIAN TELECOMMUNICATIONS AND ONLINE SERVICES LAW

Appendix F. List of Figures

Appendix G. Table of CRTC Decisions

Appendix H. Tables of Statutes, Regulations and Statutory
Instruments

Table of Cases

Index