

# Index

## **ABUSE OF DOMINANT POSITION**

Generally, § 11:15

## **ACCESS**

See also INTERCONNECTION

Antennas, to, see ANTENNA TOWER AND SITE SHARING

Buildings by carriers, access to, § 7:35

Directory databases, access to, § 7:34

Disputes, resolution of, § 7:36

Highways and other public places, access by carriers to, § 4:14 to § 4:22

Mandated access, § 7:28 to § 7:30

Model Municipal Access Agreement, § 4:20

Private land, access to by carrier, see CARRIERS, powers of expropriation

Support structures, access to, § 7:33

## **ACCESSIBILITY OF SERVICES**

Generally, § 4:72

Accessible Canada Act, § 4:72

Internet Code, § 4:42 [Figure 4-4, item A4]

## **ADMINISTRATIVE MONETARY PENALTIES (AMPS)**

Broadcasting Act, under, § 2:41

CASL, under, § 8:20.50

Online News Act, under, § 8:14

Telecommunications Act, under, § 2:24

UTR, under, § 4:63

## **AFFILIATE RULE**

Generally, § 7:42

## **ALTERNATIVE DISPUTE RESOLUTION**

See DISPUTE RESOLUTION

## **ANTENNA TOWER AND SITE SHARING**

Generally, § 4:7, § 7:30, APP B § B:37, APP B § B:38

## **ANTI-COMPETITIVE PRACTICES**

See also COMPETITION ACT

GATS Reference Paper, § 12:11

## **APPEALS**

See REVIEWS AND APPEALS

## **BALLOTING**

Interexchange services, § 7:7

International services, § 7:10

## **BASIC SERVICE OBJECTIVE**

CUSFTA, application to, § 12:2

Edmonton Telephones, provision by, § 3:4

GATS, application to, § 12:12

NAFTA, application to, § 12:5

## **BELL ALIANT**

Generally, § 3:7

## **BELL CANADA**

See also BELL CANADA ACT

Generally, § 3:3

## **BELL CANADA ACT**

Generally, APP A § A:7

Duty to serve, § 3:3, § 4:27

Legislative history, § 3:3

access to highways and other public places, § 4:15

regulation of rates, § 6:2

## **BELL MTS**

Generally, § 3:6

## **BOARD OF RAILWAY COMMISSIONERS**

CRTC as successor of, § 2:2

## **BOARD OF TRANSPORT COMMISSIONERS**

CRTC as successor of, § 2:2

## **BROADCASTING ACT, § A:11**

Broadcasting undertakings, application to, §§ 1:17, 8:7

CRTC jurisdiction and powers under, § 2:28 to § 2:42

“New media”, application to, § 8:7

Online undertakings, application to, §§ 1:17, 8:7 et seq.

Outline, § 1:23

TSPs, application to, § 1:23

**BUDAPEST CONVENTION**

Generally, § 11:2

**BUNDLING**

See SERVICE BUNDLING

**BYPASS**

See ROUTING RESTRICTIONS

**CABINET**

See GOVERNOR IN COUNCIL

**“CABINET APPEALS”**

Generally, § 10:24 to § 10:31

Adequate alternative remedy, as, § 4:75

Cabinet decisions, § 10:29, § 10:30  
[Figure 10-1]

Procedural safeguards, § 10:25

Procedure, § 10:4, § 10:25; 10:27  
[Figure 10-2]

Reasons for decision, § 10:25

Scope of Cabinet authority, § 10:26

Standard of review applicable to Cabinet  
decisions, § 10:24

Stay of CRTC decision pending petition  
by Cabinet, § 10:30

by CRTC, § 10:20

by Federal Court of Appeal, § 10:30

Threshold for Governor in Council  
review, § 10:28

**CABLE COMPANIES**

Generally, § 3:1

Canadian Carriers, as, § 1:12

**CANADA-UNITED STATES FREE  
TRADE AGREEMENT (CUSFTA)**

Generally, § 12:2, § 12:3 to § 12:6, APP  
D § D:1

Basic services, § 12:2

Bypass, § 12:2

Computer services, § 12:2

Enhanced services, § 12:2, § 12:5

Foreign ownership, § 12:2

National treatment, § 12:2

Terminal equipment, § 12:2

**CANADIAN ANTI-SPAM  
LEGISLATION (CASL)**

Generally, § 4:64, APP A § A:10

AMPS, § 2:24, § 2:41

**CANADIAN CARRIERS**

Cable service providers as, § 1:12

**CANADIAN CARRIERS—Cont’d**

Definition of, § 1:12

Exemption from regulation, § 1:12,  
§ 2:17

ILECs as, § 1:12

ISPs as, § 1:12

private carriers as, § 1:15

resellers as, § 1:14

SILECs as, § 1:12

Telesat as, § 1:12

Wireless service providers as, § 1:12

**CANADIAN NUMBERING  
ADMINISTRATOR**

Generally, § 2:53

**CANADIAN OWNERSHIP AND  
CONTROL**

Generally, § 4:10 to § 4:13

Broadcasting Act, under, § 4:10, § 4:11

Canada-US Free Trade Agreement under,  
§ 12:2

Canadian Ownership and Control Regula-  
tions, § B:8

CETA, under, § 12:20

Contravention of rules, penalties under  
Telecommunications Act, § 4:75

Control in fact, § 4:11

CPTPP, under, § 12:20

CRTC ownership reviews, § 4:10, APP B  
§ B:24, para. 43

Earth stations, § 4:10

GATS, under, § 12:12

Grandfathering, § 4:12

North American Free Trade Agreement,  
under, § 12:5, § 12:12

Online undertakings, § 2:33

Radiocommunication Act, under, § 4:10

Satellite services, § 4:10, § 12:12

Spectrum licences, § 4:7

Submarine cables, § 4:10

Telecommunications Act, under, § 4:10 to  
§ 4:13

Teleglobe, § 4:7, § 12:12

Telesat, § 4:7, § 12:12

USMCA, under, § 12:20

**CANADIAN RADIO-TELEVISION AND  
TELECOMMUNICATIONS  
COMMISSION (CRTC)**

Application of Access to Information Act  
to, § 2:27

**CANADIAN RADIO-TELEVISION AND  
TELECOMMUNICATIONS  
COMMISSION (CRTC)—Cont'd**

Board of Railway Commissioners, CRTC  
as successor of, § 2:2

Board of Transport Commissioners,  
CRTC as successor of, § 2:2

Canadian Radio and Television Commis-  
sion as successor of in relation to  
broadcasting, § 2:2

Canadian Transport Commission, CRTC  
as successor of, § 1:20, § 2:2

Commissioners  
appointment and duties, § 2:3  
regional, § 2:3

Vice Chairperson, appointment and  
duties of, § 2:3

Competition Bureau, interface with,  
§ 2:50

Constitution of, § 2:2

Decisions

appeals from decisions, see “CABI-  
NET APPEALS”; REVIEWS  
AND APPEALS

duty to decide, § 2:8

enforcement, § 2:23

interim orders, § 2:18

internal review of, see REVIEWS AND  
APPEALS

judicial review of, see REVIEWS AND  
APPEALS

penalties for violation of, § 4:75

publication of decisions in Canada  
Gazette, effect of, § 2:26

reasons for decision, § 9:15

Directions by Governor in Council,  
§ 2:21

Jurisdiction and powers, Broadcasting  
Act, online undertakings

generally, § 2:28

2023 draft policy direction, § 2:30

administrative monetary penalties,  
§ 2:41

conditions of service, § 2:33

decision-making process, § 2:31

enforcement, § 2:40

exemptions, § 2:38

information, § 2:36

licensing, § 2:32

mandatory and restraining orders,  
§ 2:35

**CANADIAN RADIO-TELEVISION AND  
TELECOMMUNICATIONS  
COMMISSION (CRTC)—Cont'd**

Jurisdiction and powers, Broadcasting  
Act, online undertakings—Cont'd

policy guidelines, § 2:37

policy statements, § 2:37

questions of law, § 2:42

regulations, § 2:34

remedies, § 2:39

section 3, Broadcasting Act, application  
of, § 2:29

section 5, Broadcasting Act, application  
of, § 2:29

Jurisdiction and powers, Telecommunica-  
tions Act

generally, § 2:4

access to carrier directory databases,  
§ 7:34

Access to Information Act, application  
of, § 2:27

administrative monetary penalties,  
§ 2:24

bylaws, power to make, § 2:3

change of control of carriers, see  
MERGERS AND ACQUISI-  
TIONS

conditions of service, § 2:19

construction of works, § 2:13

content of messages, regulation of,  
§ 4:66

contingent orders, § 2:18

decision-making process, § 2:7

declarations, § 2:10

duty to decide, § 2:8

enforcement, § 2:23

entry by carriers onto public lands, see  
CARRIERS, powers, entry onto  
public lands

exemption power, § 2:17

general powers, § 2:9 to 2:17

information, § 2:12

inquiries, § 2:15

inspection, § 2:14

interim orders, § 2:18

mandatory and restraining orders,  
§ 2:11

mergers and acquisitions of carriers,  
see MERGERS AND ACQUISI-  
TIONS

policy guidelines, statements, § 2:16

**CANADIAN RADIO-TELEVISION AND  
TELECOMMUNICATIONS  
COMMISSION (CRTC)—Cont'd**

Jurisdiction and powers, Telecommunica-  
tions Act—Cont'd

publication of decisions, § 2:26

quality of service, § 6:42

questions of law, § 2:25

rates, see RATES AND RATE

REGULATION, CRTC jurisdic-  
tion

interconnection, see INTERCON-  
NECTION, CRTC jurisdiction

regulations, § 2:20

regulation vs management, § 2:21

remedies, § 2:22

section 7, Telecommunications Act,  
application of, § 2:5

2023 Policy Direction, § 2:6

structural separation of carriers, § 7:46

support structures, access to, § 7:33

terminal attachment, § 7:43

unsolicited telecommunications, § 4:59

Organization of, § 2:3

Powers, see jurisdiction and powers

Proceedings, conduct of, § 9:1 to § 9:24

confidentiality, § 9:18

costs, award of, see COSTS, award of  
by CRTC

cross-examination, § 9:13

CRTC Rules of Practice and Procedure,  
§ 9:1, APP B § B:1

discovery, § 9:5

evidence

examination “out-of-court,” § 9:11

in camera proceedings, § 9:18

proof of documents, § 9:11

rules of, application of, § 9:11

institution of proceedings, § 9:2

interrogatories, § 9:12

interventions, § 9:10

notice of proceedings, § 9:3

oral hearings, § 9:7

paper proceedings, § 9:7

pre-hearing conferences, § 9:9

procedural fairness, application of rules  
of, § 9:1

Production of documents, § 9:6

References to Federal Court of Appeal,  
§ 9:17

Regional hearings, § 9:8

**CANADIAN RADIO-TELEVISION AND  
TELECOMMUNICATIONS  
COMMISSION (CRTC)—Cont'd**

Rules of procedure, § 9:1

Self-crimination and application of Can-  
ada Evidence Act, § 9:14

Service of documents, § 9:4

Subpoenas, § 9:19

Telecommunications Committee, § 2:7

Witnesses, attendance of, § 9:14

**CANADIAN SECURITY  
INTELLIGENCE SERVICES**

See CSIS

**CANADIAN  
TELECOMMUNICATIONS  
CONTRIBUTION CONSORTIUM,  
INC.**

Generally, § 2:55

**CANADIAN TRANSPORT  
COMMISSION**

CRTC as successor of, § 1:19, § 2:2

Status of decisions and orders of, § 2:2

**CARRIERS**

AGT, § 3:4

Alberta Government Telephones, § 3:4

Aliant, § 3:7

Allstream, § 3:24

Amtelcom, § 3:12

AT&T Canada Inc., § 3:24

Avalon Telephone Company, § 3:3

BC TEL, § 3:4

Bell Aliant, § 3:1, § 3:3, § 3:7

Bell Canada, § 3:1, § 3:3

Bell Mobility, § 3:1, § 3:3, § 3:15

Bell MTS, § 3:3, § 3:6

Bragg Communications, § 3:1, § 3:12

Bruce Telecom, § 3:9

Cable-based, market share of, § 3:1,  
§ 3:32 [Figures 3-4 to 3-9]

Call-Net Enterprises, § 3:10

Canadian Carriers, see CANADIAN  
CARRIERS

Cantel, § 3:17

Change of control of carriers, see MERG-  
ERS AND ACQUISITIONS

Chatr, § 3:17

Cityfone, § 3:17

Cleartel, § 3:18

**CARRIERS—Cont'd**

CLECs

- entry obligations, § 7:16 to § 7:20
- local competition, § 7:6, § 7:8, § 7:16
- registration requirement, § 4:1 to § 4:2, § 7:16

CNCP Telecommunications, § 3:21

Cogeco, § 3:1, § 3:14

Comwave, § 3:25

Distributel, § 3:1, § 3:32

DMTS, § 3:3, § 3:7, § 3:9

Duty to serve, see DUTY TO SERVE

Eastlink, § 3:1, § 3:12

ED TEL, § 3:4

Exemption from regulation, § 1:12, § 2:17

Fido, § 3:17

Freedom Mobile, § 3:1, § 3:16

Globalive, § 3:16

Hydro One Telecom, § 3:20

ILECs, § 3:1 to § 3:7 [Figure 3-1]

- large, § 3:1 to § 3:8
- market share, § 3:1, § 3:29 [Figures 3-4 to 3-9]
- market shares, § 3:1, § 3:32
- operating territories, § 3:29, § 3:32 [Figure 3-1]
- operating territories, § 3:1
- regulation of rates of, see RATES AND RATE REGULATION
- regulation of rates of large ILECs, § 6:37

SILECs, see SILECs

Incorporation of carriers, § 4:1

Special Act, by, § 4:1

Bell Canada, § 3:3

British Columbia Telephone Company, § 3:4

Teleglobe, § 3:29

Telesat, § 3:19

Independents, see SILECs

Island Telecom, § 3:3, § 3:7

Island Telephone Company, § 3:3, § 3:7

ISPs

- constitutional jurisdiction, § 1:1
- regulation by CRTC, § 1:13

KMTS, § 3:3, § 3:7, § 3:9

Koodo, § 3:18

Liability of, see LIABILITY OF SERVICE PROVIDERS

**CARRIERS—Cont'd**

Licensing, § 4:1 to § 4:9

- basic international telecommunications services, § 4:3

CLECs, certification of, § 7:16

earth stations, § 4:7

interexchange carriers (IXCs), registration of, § 7:11

international service providers, § 4:3

international services, § 4:3

international submarine cables, § 4:9, APP B § B:9

pay telephone service providers, registration of, § 7:21

radio authorization, § 4:4

radio licence, § 4:5

resellers, registration of, § 7:42

satellite services, § 4:7

sharing groups, registration of, § 7:42

spectrum licence, § 4:6

terrestrial services, § 4:7

Manitoba Telecom Services, see MTS

Maritime Tel & Tel, § 3:3, § 3:7

Microcell, § 4:7

Mobilicity, § 3:17

MTS, § 3:1, § 3:6

Municipal carriers, § 3:9

NBTel, § 3:7

New Brunswick Telephone Company, § 3:3, § 3:7

Newfoundland Telephone Company, § 3:3, § 3:7

NewTel Communications, § 3:3, § 3:7

Northern Telephone, § 3:3, § 3:7, § 3:9

Northwestel, § 3:1, § 3:3, § 3:8

- regulation of rates of, § 6:45

Obligation to serve, see DUTY TO SERVE

Ontera, § 3:3, § 3:7, § 3:9

Powers of

- access to “highways and other public places,” § 4:14 to § 4:22
- common law, at, § 4:14
- expropriation, § 4:23

Primus Canada, § 3:1, § 3:24

“Private carriers,” application of Telecom Act to, § 1:14

Public Mobile, § 3:18

Public utilities, as, § 4:24

Québec-Téléphone, § 3:4

**CARRIERS—Cont'd**

Registration of, § 4:1, § 4:2  
 Resellers, § 3:24 to § 3:27  
 Rogers, § 3:10  
 Rogers Wireless, § 3:1, § 3:17  
 SaskTel, § 3:1, § 3:5  
 Shaw, § 3:1, § 3:11  
 SILECs, § 3:1, § 3:9 [Figure 3-3]  
   access to local facilities of, § 7:16 to § 7:20  
   constitutional jurisdiction, § 1:3  
   market shares of, § 3:1  
   operating territories of, § 3:1 [Figure 3-3]  
   regulation of rates of, § 6:46  
 Sprint Canada, § 3:10  
 Stentor, § 3:30  
 TBayTel, § 3:1, § 3:9  
 Teksavvy, § 3:27  
 Telecom Canada, § 3:30  
 Teleglobe, § 3:29  
 Telesat, § 3:1, § 3:19  
 TELUS Communications, § 3:4  
 TELUS Mobility, § 3:1, § 3:4, § 3:18  
 Terra Nova Tel, § 3:7  
 Unitel, § 3:27  
 Videotron, § 3:1, § 3:13  
 Wholesale-based service providers, § 3:24 to § 3:27  
 WiMacTel, § 3:26  
 WIND, § 3:16  
 Xplornet Communications Inc., § 3:1, § 3:22  
 YAK, § 3:1, § 3:24  
 Zayo, § 3:21

**CASL**

See CANADIAN ANTI-SPAM  
 LEGISLATION

**CETA**

See COMPREHENSIVE ECONOMIC  
 AND TRADE AGREEMENT

**CISC**

See CRTC INTERCONNECTION  
 STEERING COMMITTEE (CISC)

**CIVIL LIABILITY**

See REMEDIES, civil action

**CO-LOCATION**

Generally, § 7:31

**COMMERCIAL MOBILE RADIO  
SERVICES**

Allocation of spectrum to, § 4:7 [Figure 4-1]  
 Licence terms and conditions, § 4:7 [Figure 4-1]

**COMMISSIONER FOR COMPLAINTS  
FOR TELECOMMUNICATIONS  
SERVICES**

Generally, § 2:51

**COMMUNICATIONS AND  
COMMUNICATIONS DATA**

Access to by law enforcement authorities,  
 see LAWFUL ACCESS TO COM-  
 MUNICATIONS AND COM-  
 MUNICATIONS DATA

**COMPETITION**

Balloting, § 7:7  
 Cellular, § 7:6  
 Co-location, § 7:31  
 Competitive landscape, § 3:32  
 Competitive safeguards, § 7:45 to § 7:48  
 Data, § 7:5  
 Facsimile, § 7:6  
 Interconnection and, § 7:4 to § 7:14  
 Interexchange, § 7:4, § 7:7  
 International, § 7:10  
 Local, § 7:8, § 7:16 to § 7:20  
 Long distance telephone, see  
 interexchange  
 Market shares, § 3:32 [Figures 3-4 to 3-9]  
 Mobile, § 7:6  
 Pay phone, § 7:9, § 7:21  
 Private line, § 7:5  
 Public cordless service (PCS), § 7:6  
 Radio-paging, § 7:6  
 Service bundling, § 7:48

**COMPETITION ACT**

Generally, § 11:12 to § 11:19, APP A  
 § A:12  
 Abuse of dominant position, § 11:15  
 Agreements preventing or lessening com-  
 petition, § 11:17  
 Application to telecommunications,  
 § 11:12 to § 11:19  
 Civil remedies, § 11:19  
 Criminal offences, § 11:13  
 Deceptive telemarketing, § 11:13



## INDEX

### **COMPETITION ACT—Cont'd**

Regulated conduct defence, § 11:18

Restrictive practices, § 11:15

Tied selling, § 11:16

### **COMPETITION BUREAU**

Generally, § 2:50

### **COMPETITIVE LOCAL EXCHANGE CARRIERS (CLECS)**

Costing, § 6:48

Regulation of competitive segment service rates, § 6:37

### **COMPETITIVE SEGMENT**

See also RETAIL SERVICES, costing

Generally, § 6:48

### **COMPETITIVE SAFEGUARDS**

Generally, § 7:45

Long-term contracts, § 7:45

Promotions, § 7:51

Service bundling, § 7:48

Structural separation, § 7:46

Unjust discrimination, § 7:45

### **COMPREHENSIVE AND PROGRESSIVE TRANS-PACIFIC PARTNERSHIP AGREEMENT (CPTPP)**

Generally, § 12:1, § 12:14 to § 12:22, APP D § D:6

Access to facilities, § 12:15

Approaches to regulation, § 12:17

Carriers, obligations of, § 12:16

Cross-border trade in services, § 12:19

Data localization, § 12:21

Digital trade/electronic commerce, § 12:21

Foreign ownership and control, § 12:20

GATS regulatory reference paper compared, § 12:16, § 12:18

Independence of regulator, § 12:17

Interconnection, § 12:16

Location of computer facilities, § 12:21

Major suppliers, obligations of, § 12:16

MFN obligation, § 12:20

National treatment obligation, § 12:20

Obligations of suppliers, § 12:16

Resale, § 12:16

USO, § 12:18

### **COMPREHENSIVE ECONOMIC AND TRADE AGREEMENT (CETA)**

Generally, § 12:2, § 12:14 to § 12:22, APP D § D:4

Access to facilities, § 12:15

Approaches to regulation, § 12:17

Carriers, obligations of, § 12:16

Cross-border trade in services, § 12:19

Data localization, § 12:21

Digital trade/electronic commerce, § 12:21

Foreign ownership and control, § 12:20

GATS regulatory reference paper compared, § 12:16, § 12:18

Independence of regulator, § 12:17

Interconnection, § 12:16

Location of computer facilities, § 12:21

Major suppliers, obligations of, § 12:16

MFN obligation, § 12:20

National treatment obligation, § 12:20

Obligations of suppliers, § 12:16

Resale, § 12:16

USO, § 12:18

### **CONFIDENTIALITY**

See also PRIVACY

Condition of service applicable to carrier, 4:44

Customer information, of, § 4:64

Documents filed with the CRTC, of, § 9:16, APP B § B:37

### **CONSTITUTIONAL JURISDICTION**

AGT Case, § 1:2

Ancillary powers doctrine, § 1:4

Cable services, § 1:1

Declaration that works for general advantage of Canada, effect of, § 1:1

Federal jurisdiction, broadcasting, online undertakings, § 1:8.70

Federal jurisdiction, broadcasting, POGG, § 1:8.30

Guèvremont Case, § 1:3

Impairment of federal authority, § 1:6

Independents, § 1:3

Integrated undertakings, § 1:5.50

Interconnection between federal and provincial undertakings, § 1:7

Interjurisdictional immunity, § 1:7

ISPs, § 1:1

Local works and undertakings, § 1:1 to § 1:4

## **CONSTITUTIONAL JURISDICTION**

### **—Cont'd**

Non-facilities based TSPs, § 1:4  
 Paramountcy, § 1:7  
 Provincial legislation, application of,  
     § 1:6 to § 1:7  
 Radiocommunication, § 1:8  
 Resellers, § 1:4  
 SILECs, § 1:3  
 Telecommunications, § 1:1  
 Telegraph, § 1:1  
 Telephone, § 1:1  
 Trade and Commerce Power, § 1:9  
 Wireless services, § 1:1

## **CONSTRUCTION PROGRAM REVIEW**

See RATE MAKING  
 After Decision 94-19, § 6:37  
 Prior to Decision 94-19, APPE § E:15

## **CONSUMER PROTECTION**

Provincial legislation, § 4:52, APP C  
     § C:1 et seq.  
 Wireless Code, § 4:41

## **CONTRIBUTION**

See also HIGH COST SERVING AREAS  
 (HCSAs), INTERCONNECTION,  
 compensation  
 Generally, § 7:23 to § 7:27  
 Access deficit, calculation of, § 7:23 to  
     § 7:27  
 Competition and, § 7:23 to § 7:27, APPE  
     § E:17  
 Contribution eligible revenues, § 7:24  
 Decision 79-11 and, § 7:23 to § 7:27,  
     APPE § E:17  
 Pre-Decision 2000-745, APPE § E:17  
     cross border traffic, APPE § E:19  
     dedicated access lines (DALs), APPE  
         § E:23  
     dedicated interexchange services, APP  
         E § E:18  
     facsimile services, APPE § E:18  
     internet services, APPE § E:22  
     non-interconnected services, APPE  
         § E:23  
     paging services, APPE § E:21  
     public interexchange voice services,  
         APPE § E:19  
     resellers, APPE § E:24

## **CONTRIBUTION—Cont'd**

Pre-Decision 2000-745, APPE § E:17  
     —Cont'd  
         wireless services, APPE § E:20  
 Reporting requirements, § 7:27  
 Revenue percentage charge, § 7:26

## **CONTROL, CHANGE OF**

See MERGERS AND ACQUISITIONS

## **CONVENTION ON INTERNATIONAL LIABILITY FOR DAMAGE CAUSED BY SPACE OBJECTS**

Generally, § 12:24

## **CONVENTION ON REGISTRATION OF OBJECTS LAUNCHED INTO OUTER SPACE**

Generally, § 12:25

## **CONVERGENCE**

Generally, § 4:66

## **COPYRIGHT INFRINGEMENT**

See LIABILITY OF SERVICE PROVID-  
 ERS AS INTERMEDIARIES  
 USCMA, application of, § 5:7

## **COSTING**

AFC, treatment of, APPE § E:12  
 Causal costs, § 6:48, § 7:12  
 Common costs, § 6:48  
 Competitive segment, § 6:48  
 Contribution and, § 6:48, § 7:25  
 Cost-based pricing, § 6:54  
 Cost Inquiry, § 6:48  
 Costs manual, § 6:48  
 Depreciation, § 6:44, § 6:49, APPE  
     § E:11  
 Embedded costs, § 6:48, § 7:25  
 Existing services and, § 6:48  
 Incremental costs, § 6:48  
 New services, § 6:48  
 Phase I, § 6:48  
 Phase II, § 6:48, § 7:12, § 7:25  
 Phase III, § 6:48, § 7:12, § 7:36  
 Predatory pricing and, § 6:36, § 6:48  
 Utility segment, § 6:48

## **COSTS**

Award of by CRTC, § 9:20 to § 9:24  
     adversarial proceedings, § 9:22  
     apportionment of liability for, § 9:24  
     eligibility, § 9:21 to § 9:23



## INDEX

### **COSTS—Cont’d**

- Award of by CRTC, § 9:20 to § 9:24
- Cont’d
- final awards, § 9:21
- interim awards, § 9:23

### **CPTPP**

- See COMPREHENSIVE AND PROGRESSIVE TRANS-PACIFIC PARTNERSHIP AGREEMENT (CPTPP)

### **CRIMINAL CODE**

- Generally, APP A § A:13

### **CRIMINAL LAW**

- Budapest Convention, § 11:2
- Communications data, search and seizure of, § 11:5
  - under the CSIS Act, § 11:11
- Copyright infringement, § 11:2
- Cybercrime, § 11:2
- General warrants, § 11:7
- Interception of communications, § 11:4
  - under the CSIS Act, § 11:11
- Production orders, § 11:8
  - costs of compliance with, § 11:10
- Protecting Canadians from Online Crime Act, § 11:8
- Searches incident to arrest, § 11:9
- Temporary preservation orders, § 11:2, § 11:8
- Tracking data, production of, § 11:2, § 11:8
- Transmission data, production of, § 11:2, § 11:8

### **CRTC INTERCONNECTION STEERING COMMITTEE (CISC)**

- Generally, § 2:52

### **CSIS**

- Interception of communications and communications data, § 11:11

### **CUSFTA**

- See CANADA-UNITED STATES FREE TRADE AGREEMENT

### **DATA LOCALIZATION**

- Generally, § 4:65, § 12:21

### **DEFAMATION**

- See LIABILITY OF SERVICE PROVIDERS AS INTERMEDIARIES

### **DEPARTMENT OF CANADIAN HERITAGE ACT**

- Generally, APP A § A:6

### **DEPOSIT AND DISCONNECTION CODE**

- Generally, § 4:43

### **DIFFERENTIAL PRICING**

- See UNJUST DISCRIMINATION, differential pricing

### **DISPUTE RESOLUTION**

- Competitive and access disputes, § 7:36
  - consensus-based problem-solving, § 7:41
  - expedited hearings, § 7:39
  - final offer arbitration, § 7:38
  - staff-assisted mediation, § 7:37
  - staff-assisted opinion, § 7:40
- Consumer disputes, § 4:45, § 2:51

### **DUTY TO SERVE**

- Generally, § 4:24 to § 4:33
- Bell Canada Act and, § 4:27
- Common law and, § 4:24
- Competitors and, § 4:31
- Construction of facilities, CRTC power to order, and, § 4:29
- Extension of facilities and, § 4:24, § 4:30
- Monopoly and, § 4:24
- New services, mandated introduction of, and, § 4:32
- “Prime necessities” and, § 4:24
- Provincial legislation relating to public utilities, application to TSPs, § 1:22
- Public utilities and, § 1:22, § 4:24
- Receivership and, § 4:33
- Regulation and, § 4:25
- Terms of Service and, § 4:26
- Unjust discrimination as source of, § 4:28
- Withdrawal of services and, § 4:32

### **EMERGENCY 911 SERVICE**

- Generally, § 4:74
- CLEC obligation to provide, § 7:19 [Figure 7-1 (item 10)]
- Rates, § 6:37
- Reseller obligation to provide, § 1:12

### **ENHANCED AND VALUE-ADDED SERVICES**

- CUSFTA, application to, § 12:2

**ENHANCED AND VALUE-ADDED SERVICES—Cont’d**

GATS, application to, § 12:12  
NAFTA, application to, § 12:5  
Resale of, § 7:42

**EQUAL ACCESS**

CLEC obligation to provide, § 7:19  
[Figure 7-1 (item 7)]  
ILEC obligation to provide, § 7:7

**ESSENTIAL FACILITIES, § 6:41, § 7:28 to § 7:30**

**ESSENTIAL SERVICES, § 7:28 to § 7:30**  
GATS Reference Paper, § 12:13

**EX PARTE CONTACTS, § 9:16**

**EXPROPRIATION**

See also CARRIERS, powers of  
Generally, 4:23  
Carriers, by, § 4:23  
Contribution discount as, § 7:12  
Mandated access to support structures as, § 7:33  
Mandated interconnection as, § 7:12

**EXTRATERRITORIALITY**

Jurisdiction in cyberspace, § 11:21

**FEDERAL COURT OF APPEAL**

See also REVIEWS AND APPEALS  
Appeals of CRTC decisions to, § 10:8 to § 10:21  
Judicial review of CRTC decisions by, § 10:22  
References by CRTC to, § 9:17

**FINAL OFFER ARBITRATION**

See DISPUTE RESOLUTION

**FORBEARANCE**

Generally, § 6:25 to § 6:31

**FOREIGN OWNERSHIP AND CONTROL**

See CANADIAN OWNERSHIP AND CONTROL

**GENERAL AGREEMENT ON TRADE IN SERVICES (GATS)**

Generally, § 12:7 to § 12:13, APP D § D:3  
Additional commitments, § 12:10

**GENERAL AGREEMENT ON TRADE IN SERVICES (GATS)—Cont’d**

Annex on Telecommunications, § 12:7 to § 12:13, APP D § D:3  
Canada’s specific commitments, § 12:12, § 12:13 [Figure 12-1]  
Foreign ownership, § 12:12  
Fourth Protocol, § 12:12  
Market access, § 12:9  
Most-favoured-nation treatment, § 12:8  
National treatment, § 12:10  
Reference Paper, § 12:13  
Routing restrictions, § 12:12  
WTO Agreement, § 12:7 to § 12:13

**GOVERNOR IN COUNCIL**

“Cabinet appeals,” § 10:24 to § 10:31  
Directions to CRTC  
Broadcasting Act, under, § 2:30, § 2:47, § B:13 to § B:14  
Telecommunications Act, under, § 2:6, § 2:46, § B:12, § B:15 to § B:17  
Jurisdiction and powers in relation to telecommunications, § 2:45  
Power to make regulations, § 2:45  
Broadcasting Act, under, §§ 2:34, 2:47  
Radiocommunication Act, under, § 4:44  
Telecommunications Act, under, § 4:9, § 4:10, § 4:13

**HIGH COST SERVING AREAS (HCSAS)**

See also CONTRIBUTION, post-Decision 2000-745  
Rates for local residential exchange services, § 6:37 [Figure 6-3], § 6:38, § 6:40, § E:21

**ILECS**

See CARRIERS, ILECs

**INTERCONNECTION**

See also ACCESS; COMPETITION;  
RAILWAY ACT, regulation of interconnection  
Agreements, § 7:2  
CETA and, § 12:16  
Compensation for provision of local access  
contribution regime, § 7:23 to § 7:27  
Costs, recovery of, § 7:12, § 7:20  
CPTTP and, § 12:16

## INDEX

### **INTERCONNECTION—Cont'd**

- CRTC powers in relation to, § 7:3
  - interconnection orders, § 7:3, § 7:4 to § 7:14
  - working agreements, requirement for approval of, § 7:2
- Disputes, resolution of, § 7:36
- GATS Reference Paper, § 12:13
- Ingersoll case, § 7:4
- Interexchange competition and, § 7:11
- Local competition and, § 7:16 to § 7:20
- Mandated access, § 7:3
- Payphone competition and, § 7:21
- SILECs and Bell, § 3:9
- USMCA and, § 12:16
- Wireless services and, § 7:15

### **INTERIM RELIEF**

- See also STAY OF CRTC DECISIONS
- See CANADIAN RADIO-TELEVISION TELECOMMUNICATIONS COMMISSION, jurisdiction and powers, interim relief

### **INTERNATIONAL TELECOMMUNICATION UNION (ITU)**

- Generally, § 12:23
- Frequency allocation, § 4:6

### **INTERNET CODE**

- Generally, § 4:42 [Figure 4-4]

### **INTERNET SERVICE PROVIDERS (ISPs)**

- See CARRIERS, ISPs

### **ISED**

- Generally, § 2:48

### **JOINT MARKETING**

- Generally, § 7:45

### **JUDICIAL REVIEW**

- Generally, § 10:22
- Adequate alternative remedy, § 10:22.50
- Jurisdiction of Federal Courts, § 10:22.30
- Jurisdiction of Superior Courts, § 10:23
- Reviewability of Findings of Fact and Mixed Fact and Law, § 10:22.70

### **LAWFUL ACCESS TO COMMUNICATIONS AND COMMUNICATIONS DATA**

- Generally, § 11:3 to § 11:11

### **LAWFUL ACCESS TO COMMUNICATIONS AND COMMUNICATIONS DATA—Cont'd**

- Access to communications data under CSIS Act, § 11:11
- Interception of communications under Criminal Code, § 11:4
- Interception of communications under CSIS Act, § 11:11
- Obligation of carriers to collect and retain communications data, § 11:5
- Search and seizure of communications under Criminal Code, § 11:5
- Spencer case, § 11:5, § 11:6
- Warrants for production of communications data, § 11:5, § 11:6, § 11:11

### **LIABILITY OF SERVICE PROVIDERS**

- See also REMEDIES, civil remedies and LIABILITY OF SERVICE PROVIDERS AS INTERMEDIARIES

- Addressees, to, § 5:3
- Common carrier, as, 5:5
- Contract, in, § 5:1
- Deviation from tariff, § 5:6
- Limitation of, § 5:13 to § 5:21
- Limitations of action, § 5:13
- Statutory, § 5:4
- Tort, in, § 5:2

### **LIABILITY OF SERVICE PROVIDERS AS INTERMEDIARIES**

- Generally, § 5:7 to § 5:12.50
- CASL, Infringement of, § 8:20
- Content takedown, § 5:8
- Copyright, infringement of, § 5:7
- Defamation, § 5:10
- Innocent Dissemination, § 5:10
- Limitation of Liability under Act to establish a legal framework for information technology (Quebec), § 5:17.50
- Limitation of Liability under Copyright Act, § 5:7
- Limitation of Liability under Telecommunications Act, § 5:3
- Limitation of TSP Liability under Terms of Service, § 5:17
- Limitation of TSP Liability under Terms of Service, § 5:17

**LIABILITY OF SERVICE PROVIDERS  
AS INTERMEDIARIES—Cont’d**

“Mere conduit”, Liability as, § 5:9,  
§ 5:10

Norwich orders, § 5:12 to § 5:12.50

Notice-and-Notice Regime, § 5:8

Search engines, remedies against,  
§ 5:17.30

USCMA, application of, § 5:7

Website blocking orders, § 5:9

**LICENSING**

See CARRIERS, licensing

**LOCAL CALLING AREAS (LCAS)**

Generally, § 6:56

**LOCAL COMPETITION**

See COMPETITION, local

**LOCAL NUMBER PORTABILITY**

CLEC obligation to provide, § 7:19  
[Figure 7-1 (item 15)]

Costs, recovery of, § 7:13, § 7:20

ILEC obligation to provide, § 7:32

**LOCATION OF COMPUTING  
FACILITIES**

CETA and, § 12:21

CPTTP and, § 12:21

USMCA and, § 12:21

**MARKET POWER**

Forbearance and, § 6:25

**MERGERS AND ACQUISITIONS**

Generally, § 11:20

Bell Canada, statutory provision relating  
to, § 3:3, § 4:54

Competition Act, application to, § 11:20

CRTC approval, § 4:53

Investment Canada Act, application to,  
§ 4:58

Radiocommunication Act, application to,  
§ 4:8

Telecommunications Act, application to,  
§ 4:55

**MINISTER OF CANADIAN HERITAGE**

Generally, § 2:49

CRTC, annual report of, § 2:2

Department of Canadian Heritage Act,  
APPA § A:6

**MINISTER OF INDUSTRY**

Generally, § 2:48

“Cabinet Appeals,” role in relation to,  
§ 10:27

Department of Industry Act, APP A § A:5

Radiocommunication licensing, § 4:4

Spectrum management, § 4:4

Submarine cable licensing, § 4:9, § 4:10

Terminal equipment, certification of,  
§ 7:43

**MINISTER OF INNOVATION,  
SCIENCE AND ECONOMIC  
DEVELOPMENT (ISED)**

Generally, § 2:48

**MULOCK, WILLIAM AND SELECT  
COMMITTEE ON TELEPHONES  
OF 1905**

Generally, § 6:2

**MVNO (MOBILE VIRTUAL  
NETWORK OPERATORS)**

Mandated access to mobile networks,  
§ 7:30, § 7:42

**9-1-1**

See EMERGENCY 911 SERVICE

**NAFTA**

See NORTH AMERICAN FREE TRADE  
AGREEMENT (NAFTA)

**NATIONAL DO NOT CALL LIST  
OPERATOR**

Generally, § 2:54

Rules, § 4:62

**NATIONAL TELECOMMUNICA-  
TIONS POWERS AND  
PROCEDURES ACT (NTPPA)**

Generally, § 1:20

Telecommunications Act, concordance  
with, APP A § A:1

**NET NEUTRALITY**

Content of messages and, § 4:66

ITMP and, § 4:65 to § 4:66

Unjust discrimination and, § 4:66

Website blocking and, § 5:9

**NORTH AMERICAN FREE TRADE  
AGREEMENT (NAFTA)**

Generally, APP D § D:2

Access to facilities, § 12:4

**NORTH AMERICAN FREE TRADE AGREEMENT (NAFTA)—Cont'd**

Enhanced services, § 12:5  
 Resale and sharing, § 12:4  
 Standards-related measures, § 12:3 to § 12:6  
 Structural separation, § 12:4  
 Terminal equipment, § 12:6

**NORWICH ORDER, § 5:12 to § 5:12.50**

**NOTICE-AND-NOTICE REGIME, § 5:8**

**NUMBER PORTABILITY**

See also LOCAL NUMBER PORTABILITY  
 Generally, § 7:32  
 800 numbers, § 7:32  
 Wireless numbers, § 7:32

**NUMBERS AND NUMBERING**

Canadian Numbering Administrator, § 2:53  
 CRTC powers relating to, § 2:35, § 4:73  
 GATS Reference Paper and allocation of numbers, § 12:13

**OBLIGATION TO SERVE**

See DUTY TO SERVE

**OFFENCES AND PUNISHMENTS**

See also AMPs, REMEDIES  
 Violation of CASL, § 8:20  
 Violation of Competition Act, § 11:13  
 Violation of CRTC decisions and regulations, § 4:75  
 Violation of Radiocommunication Act and regulations, § 4:76  
 Violation of Telecommunications Act, § 4:75

**ONLINE SERVICES**

See also ONLINE STREAMING  
 Generally, § 8:1  
 Canadian Human Rights Act, proposed amendment re online hate speech (Bill C-36), § 8:13  
 CASL, § 8:20  
 Consumer contracts concluded over the internet, § 8:18  
 Cryptocurrencies, § 8:22  
 Digital Charter, § 8:5  
 Digital Charter Implementation Act (Bill C-27), § 8:12

**ONLINE SERVICES—Cont'd**

Elections, measures relating to online dissemination of false information during, § 8:15  
 Formation and operation of online contracts, § 8:17  
 Online advertising, § 8:19  
 Online gambling, § 8:21  
 Online News Act, § 8:14, § A:14  
 Online safety, § 8:11  
 Online transactions, § 8:11 to § 8:22

**ONLINE STREAMING**

See also ONLINE UNDERTAKINGS  
 Algorithms, § 8:9  
 Audio-visual content, § 8:2 to -  
 Broadcasting and Telecommunications Legislative Review Panel, § 8:6  
 Canadian content, § 8:9  
 Discoverability, § 8:9  
 Online Streaming Act, § 1:23, § 8:7  
 Social media services, § 8:8  
 User-generated content, § 8:8

**ONLINE UNDERTAKINGS**

Generally, § 8:7  
 Broadcasting Act, application to, § 8:7  
 Conditions of service, § 8:10 to § 8:10.53  
 Defined, § 8:7  
 Digital Media Exemption Order, § 8:7  
 New Media, CRTC Decision on, § 8:7

**PAY PHONE SERVICES**

Competition, § 7:9, § 7:21  
 Interconnection, § 7:21  
 Registration, requirement for providers of, § 7:21

**POLICY DIRECTIONS**

See GOVERNOR IN COUNCIL, Directions to CRTC

**PRICE CAP REGULATION**

Construction program review, § E:15  
 Decision 94-19 and, § 6:35, § 6:36  
 Former Stentor telephone companies, application to, § 6:37  
 Intercompany transactions, § 6:42  
 Large ILECs, application to, § 6:37  
 Northwestel, application to, § 6:45  
 Price cap formula  
     exogenous changes, § 6:37  
     inflation index, § 6:37

**PRICE CAP REGULATION—Cont'd**

Price cap formula—Cont'd  
productivity offset, § 6:37  
Quality of service, § 6:42

**PRICE REGULATION, § 6:1 to § 6:59**

See also PRICE CAP REGULATION,  
RATES AND RATE REGULATION  
and RATE BASE/RATE OF  
RETURN REGULATION  
Generally, § 6:1 to § 6:59

**PRIVACY**

See also CONFIDENTIALITY  
Generally, § 4:64  
Communications data and devices, search  
and seizure of as privacy issue,  
§ 11:5  
Reseller obligation to protect, § 1:14

**PROMOTIONS**

Generally, § 7:51

**PROVINCIAL LEGISLATION**

Access to land, § 1:22  
Application to federal undertakings, § 1:7  
Consumer protection, § 4:52  
Interconnection, § 1:22  
Rates, § 1:22  
Statutes, APP C  
Support structures, § 1:22

**PUBLIC UTILITY**

Duty to serve, § 4:24  
Provincial legislation relating to, applica-  
tion to TSPs, § 1:22  
TSPs as, § 1:22, § 4:24

**QUALITY OF SERVICE**

Regulation after Decision 94-19, § 6:42  
Regulation prior to Decision 94-19, APP  
E § E:1

**RADIOCOMMUNICATION**

Constitutional jurisdiction in relation to,  
§ 1:8  
International agreements on spectrum,  
§ 12:23, § 12:26  
Licensing, § 4:4  
Minister of Industry, jurisdiction and  
powers in relation to, § 2:48  
Radio authorizations, § 4:4  
Radiocommunication Act see  
RADIOCOMMUNICATION ACT

**RADIOCOMMUNICATION—Cont'd**

Radiocommunication Regulations, APP B  
§ B:13  
Spectrum caps, § 4:7  
Spectrum licensing, § 4:6  
Spectrum regulation, § 4:4

**RADIOCOMMUNICATION ACT, § A:4**

Licence transfers, § 4:8  
Licensing  
cellular phones, § 4:7  
earth stations, § 4:7  
microwave transmission facilities,  
§ 4:7  
orbital slots, § 4:7  
radio apparatus, § 4:7, § 7:43  
radio authorizations, § 4:7  
radio licence, § 4:7  
satellite services, § 4:7  
spectrum licences, § 4:7  
telephones, § 4:7  
terrestrial services, § 4:7  
Regulations, § B:7

**RAILWAY ACT**

Regulation of interconnection, § 7:4 to  
§ 7:14  
Regulation of telegraph and telephone  
companies, § 1:19  
Regulation of telegraph and telephone  
rates, § 6:2, § 6:5, § 6:9  
Telecommunications Act, concordance  
with, § A:1

**RATE BASE/RATE OF RETURN  
REGULATION**

Abandonment of in Decision 94-19,  
§ 6:35, § 6:36  
Construction program review and, § E:15  
Costing, § 6:48, § 6:55  
Decision 94-19 and, § 6:36, § 6:37  
Depreciation, § E:10  
Financial requirements test and, § E:2  
Integral activities and, § E:7  
Intercompany transaction and, § E:16  
Investments in affiliates and, § E:8  
Methodology, § E:1 to § E:16  
Price cap regulation and, § 6:36, § 6:37  
Quality of service and, § E:14  
Rate base, calculation of  
adjustments to, § E:3  
book values and, § E:2



**RATE BASE/RATE OF RETURN  
REGULATION—Cont'd**

- Rate base, calculation of—Cont'd
  - historic costs and, § E:2
  - invested capital and, § E:2
  - net assets and, § E:2
  - reproduction costs and, § E:2
  - revenue requirement and, § E:1
  - Telesat, for, § E:1
- Rate cases, Figure, § E:1
- Rate of return, calculation of, § E:13
- Revenue requirement, calculation of
  - expenses
    - generally, § E:9
    - AFC, § E:12
    - depreciation, § 6:7, § 6:12, § 6:48, § E:11
  - revenues, § E:5
    - integral activities, § E:7
    - investments in affiliates, § E:4
    - revenue estimation, § E:6
  - test period, § E:4
- Split rate base, § 6:12, § 6:36
- Test period, § E:4
- Value of service pricing, § 6:54

**RATES AND RATE REGULATION**

- See also TARIFFS
- Approval requirement, § 6:17 to § 6:24
- Bell Canada, history of regulation of rates of, § 6:2
- Costing, see COSTING
- CRTC jurisdiction and powers relating to
  - general powers, § 6:32
  - scope of rate jurisdiction, § 6:3 to § 6:5
    - cases under Railway Act, § 6:4
- Customer agreements, § 6:34
- Extended Area Service (EAS), § 6:56
- Forbearance, § 6:25 to § 6:31
- ILECS, regulation of rates of large, § 6:37 to § 6:40
- Imputation test, § 6:33
- Interim rates, § 6:33
- Justness and reasonableness
  - common law requirement, § 4:24
  - statutory requirement, § 6:2, § 6:6 to § 6:8
- Local Calling Areas (LCAs), § 6:56
- Northwestel, regulation of rates of, § 6:45
- Predatory pricing, § 6:36

**RATES AND RATE REGULATION  
—Cont'd**

- Price caps, see PRICE CAP REGULATION
- Promotions, § 7:48
- Rate, definition of, § 6:3 to § 6:5
- Rate averaging, § 6:54
- Rate base, see RATE BASE/RATE OF RETURN REGULATION
- Rate design, § 6:52 to § 6:54
- Rate making, § 6:35 to § 6:47
  - methodology, § 6:35
- Rebates
  - carriers prohibited from granting, § 6:59
- Reduced rates and free services, § 6:57
- Regulatory compact, § 6:7
- Retail, § 6:37
- Retroactivity, § 6:51
- Retrospectivity, § 6:51
- SILECs, regulation of rates of, § 6:46
- Statutory requirement re: justness and reasonableness, § 6:2, § 6:6 to § 6:8
- Statutory requirement re: tariffing, see TARIFFS
- Statutory requirement re: unjust discrimination/undue preference, § 6:2, § 6:9 to § 6:16
- Telecommunication service, definition of, § 6:3 to § 6:5
- Telesat, regulation of rates of, § 6:47
- Undue preference, see UNJUST DISCRIMINATION
- Universal service, § 4:69 to § 4:71
- Unjust discrimination, see UNJUST DISCRIMINATION
- Untariffed rates, ratification of, § 6:51
- Wholesale, § 6:41

**RECEIVERSHIP**

- Carrier obligation to continue service during, § 4:33

**REFERENCE BY CRTC TO FEDERAL  
COURT OF APPEAL**

- Generally, § 9:17

**REFERENCE PAPER (GATS)**

- Generally, § 12:11 [Figure 12-1], § 12:13
- Anti-competitive practices, § 12:13
- CETA and, § 12:16
- Competitive safeguards, § 12:13

**REFERENCE PAPER (GATS)—Cont'd**

CPTPP and, § 12:16  
Essential facilities, § 12:13  
GATS, § 12:13  
Interconnection, § 12:13  
Rights of way, § 12:16  
USMCA and, § 12:13

**REGULATORY COMPACT**

Generally, § 6:7

**REMEDIES**

See also AMPS, OFFENCES AND PUNISHMENTS  
Civil liability, see CARRIERS, liability of  
Civil remedies under Radiocommunication Act, § 4:76  
Civil remedies under Telecommunications Act, § 5:4  
CRTC, availability from in broadcasting matters, § 2:30  
CRTC, availability from in telecommunications matters, § 2:22

**RESALE AND SHARING**

Generally, § 7:42  
Affiliates of carriers, by, § 7:42  
Cellular services, § 7:42  
CETA and, § 12:16  
Contribution, see CONTRIBUTION  
CPTPP and, § 12:16  
Defined, § 7:42  
Domestic services, § 7:42  
Enhanced services, § 7:42  
GATS and, § 12:7 to § 12:13  
Interexchange services, § 7:42  
International services, § 7:42  
NAFTA and, § 12:3 to § 12:6  
Primary exchange services, § 7:42  
Private lines, § 7:42  
Resellers, registration requirement, § 7:42  
USMCA and, § 12:16  
Value-added services, § 7:42

**RESELLERS**

See also RESALE AND SHARING  
Generally, § 3:24 to § 3:27  
Market share of, § 3:1  
Registration requirement, § 4:2  
Regulation of, § 1:14, § 4:51  
Telecommunications Act, application to, § 1:14

**RESTRICTIVE PRACTICES**

Generally, § 11:15

**RETAIL SERVICES**

Forbearance, § 6:25 to § 6:31  
Quality of service, § 6:42  
Rate regulation, § 6:37 to § 6:40  
Tariffs, § 6:18

**REVIEWS AND APPEALS**

Appeals from CRTC to Federal Court of Appeal  
appeal record, contents of, § 10:12  
contemporaneous appeals, reviews and petitions, § 10:10  
issues not before CRTC, § 10:11  
jurisdiction of Court, § 10:8  
procedure, § 10:9  
standard of review, § 10:14 to § 10:18  
standing of CRTC, § 10:21  
stay of CRTC decision pending appeals, see STAY OF CRTC DECISIONS

test for leave, § 10:13

“Cabinet appeals,” see “CABINET APPEALS”

Internal review by CRTC  
composition of R&V panels, § 10:6  
jurisdiction, § 10:2  
practice, § 10:5  
review criteria, § 10:3  
section 62, Telecommunications Act, § 10:2  
stay of decision pending review, see STAY OF CRTC DECISIONS  
Judicial review, see JUDICIAL REVIEW

**RIGHTS OF WAY, ACCESS TO**

See also CARRIERS, powers, access to  
“highways and other public places”  
GATS Reference Paper, § 12:13

**ROAMING**

Generally, § 7:30 [Figure 3-2]  
Mandated roaming, § 4:7, § 7:30  
Seamless roaming, § 7:30  
Spectrum licence condition, as, § B:37, § B:38  
Unjust discrimination, and, § 6:15, § 7:30  
USMCA and, § 12:16

**ROUTING RESTRICTIONS**

Canada-Canada bypass, § E:25

## INDEX

### **ROUTING RESTRICTIONS—Cont'd**

- Canada-Overseas bypass, § E:26
- GATS and, § 12:12
- International switched hubbing, § E:27
- Policy generally, § E:25
- Teleglobe bypass, § E:26
- US bypass, § E:26

### **SASKTEL**

- Generally, § 3:5

### **SATELLITES**

- See also INTERNATIONAL TELECOMMUNICATION UNION (ITU)
- Generally, § 12:23 to § 12:26
- Canadian ownership and control regime, application of, § 4:10
- Constitutional jurisdiction over, § 1:11
- GATS, application to, § 12:10
- International agreements relating to
  - Convention on Registration of Objects Launched into Outer Space, § 12:25
- Licensing, § 4:7
- Orbital slots, use of, § 4:7, § 12:23, § 12:26
- Telesat, § 1:2, § 3:19

### **SERVICE BUNDLING**

- Generally, § 7:48

### **SHARING OF SERVICES**

- See RESALE AND SHARING

### **SILECS**

- Generally, § 3:9
- Market share of, § 3:1
- Regulation of rates of, § 6:46

### **SPAM**

- See CANADIAN ANTI-SPAM LEGISLATION

### **SPECTRUM**

- See RADIO COMMUNICATION

### **STAY OF CRTC DECISIONS**

- Pending appeal to Federal Court of Appeal
  - by CRTC, § 10:20
  - by FCA, § 10:19
- Pending internal review, § 10:7
- Pending petition to Governor in Council
  - by CRTC, § 10:20, § 10:28

### **STAY OF CRTC DECISIONS—Cont'd**

- Pending petition to Governor in Council—Cont'd
  - by FCA, § 10:28
  - by Governor in Council, § 10:24, § 10:28
- Pending reference to FCA
  - by CRTC, § 9:17

### **STENTOR**

- Generally, § 3:30

### **STRUCTURAL SEPARATION**

- Generally, § 7:46
- Anti-competitive conduct and, § 7:46
- Costing as an alternative to, § 7:46
- CRTC jurisdiction to order, § 7:46
- CUSFTA, § 12:2
- Fixed telephone-cellular telephone services, § 7:46
- NAFTA, § 12:4
- Unbundling, § 7:45

### **SUBMARINE CABLES**

- Generally, § 1:21

### **SUPPORT STRUCTURES**

- Generally, § 7:33
- Licensing, § 4:9

### **TARIFFS**

- See also RATES AND RATE REGULATION
- Approval of, procedure for, § 6:17 to § 6:24
- CLEC tariff, § 6:18
- CRTC jurisdiction and powers in relation to, § 6:17 to § 6:24
- Customer-specific tariffs, § 6:21
- Defined, § 6:17
- Deviation from, consequences of, § 5:6
- Effective date, § 6:17 to § 6:24
- Form and content of, § 6:23
- ILEC tariffs, § 6:18
- Joint tariffs, § 6:22
- Publication, § 6:23
- Retail tariff, § 6:19
- Special tariff, § 6:21
  - forbearance, § 6:25 to § 6:31
  - ratification of rates when not filed, § 6:51
- Wholesale tariff, § 6:19
- Withdrawal of tariffed services, § 6:20

**TELECOMMUNICATIONS ACT, § A:2**

Broadcasters, application to, § 1:17  
 Carriers subject to regulation under, § 1:12  
 CRTC jurisdiction and powers under, § 2:4 to § 2:27  
 Exempt transmission apparatus, application to, § 1:4, § 1:14  
 ILECs, application to, § 1:12  
 ISPs, application to, § 1:13  
 Outline, § 1:11  
 Predecessor legislation  
     NTPPA, § 1:20  
     Railway Act, § 1:19  
     Telegraphs Act, § 1:21  
 Resellers, application to, § 1:14  
 SILECs, application to, § 1:12  
 Statutory history, § 1:18  
 Telesat, application to, § 1:12  
 Wireless services, application to, § 1:12

**TELECOMMUNICATIONS APPARATUS AND EQUIPMENT**

Certification of telecommunications terminal equipment, § 7:44  
 Terminal attachment, § 3:5, § 7:43

**TELECOMMUNICATIONS FEES**

Generally, § 4:77  
 Unsolicited Telecommunications Fees Regulations, § B:6

**TELEGLOBE**

Generally, § 3:29

**TELEGRAPHS ACT**

Generally, § 1:21  
 Telecommunications Act, concordance with, APP A § A:1

**TELEMARKETING RULES**

Generally, § 4:61

**TELESAT**

Generally, § 3:19  
 Regulation of rates of, § 6:47

**TELUS**

Generally, § 3:4

**TERMS AND CONDITIONS OF SERVICE**

Generally, § 4:34 to § 4:52  
 Deposit and Disconnection Code, § 4:43

**TERMS AND CONDITIONS OF SERVICE—Cont'd**

Internet Code, § 4:42 [Figure 4-4]  
 Non-facilities-based carriers, § 4:51  
 Resellers, § 4:51  
 Terms of Service applicable to ILECs' retail tariffed services, § 4:35, § B:2  
 Wholesale-based service providers, § 4:51  
 Wireless Code, § 4:41 [Figure 4-3]

**TIED SELLING, § 11:16**

**TOWER SHARING**

See ANTENNA TOWER AND SITE SHARING

**TRANS-PACIFIC PARTNERSHIP AGREEMENT**

Generally, § 12:14 to § 12:22

**UNBUNDLING OF LOCAL LOOP**

Generally, § 7:28 to § 7:30

**UNDUE PREFERENCE**

See UNJUST DISCRIMINATION

**UNITED STATES-MEXICO-CANADA AGREEMENT (USMCA)**

Generally, § 12:2, § 12:14 to § 12:22, APP D § D:5  
 Access to facilities, § 12:15  
 Approaches to regulation, § 12:17  
 Carriers, obligations of, § 12:16  
 Cross-border trade in services, § 12:19  
 Data localization, § 12:21  
 Digital trade/electronic commerce, § 12:21  
 Entry into force, § 12:1, § 12:14 to § 12:22  
 Foreign investment in telecom sector, § 12:20  
 Foreign ownership and control, § 12:20  
 GATS regulatory reference paper compared, § 12:16, § 12:18  
 Independence of regulator, § 12:17  
 Interconnection, § 12:16  
 Location of computer facilities, § 12:21  
 Major suppliers, obligations of, § 12:16  
 MFN obligation, § 12:20  
 National treatment obligation, § 12:20  
 Obligations of suppliers, § 12:16  
 Resale, § 12:16  
 USO, § 12:18

## UNIVERSAL SERVICE

See also CONTRIBUTION, HIGH COST SERVING AREAS (HCSAs)

Generally, § 4:69 to § 4:71

Basic service objective, § 4:70

Broadband and, § 4:70, § 4:71

Obligation to serve and, § 4:24, § 4:70

Penetration rates for telephone service, § 4:69 [Figure 4-6]

Policy, evolution of, § 4:69

Rates for local residential services, § 6:37

Residential services and, § 4:69

## UNJUST DISCRIMINATION

Broadcast programming, § 6:16

Common law prohibition against, § 4:24, § 6:9

Competitors, duty to supply service to, § 4:31

CRTC decisions, § 6:11 to § 6:13

CRTC jurisdiction, § 6:9 to § 6:16

Customer-specific tariffs and, § 6:21

Differential pricing, § 4:66

Duty to serve and, § 4:28

Forbearance, § 6:25 to § 6:31

GATS, § 12:7 to § 12:13

Justification of, § 6:10

New services, mandated introduction of, and, § 4:32

Onus for proving, § 6:15

Radiocommunication services provider, by, § 4:5

Special tariffs, § 6:21

Statutory prohibition against, § 6:9 to § 6:16

Withdrawal of services and, § 4:32

Zero rating, § 4:66

## UNSOLICITED TELECOMMUNICATIONS

Generally, § 4:59, APP B § B:5

Administrative monetary penalties (AMPs), § 4:63

Automatic dialling—announcing devices (ADADs), § 4:60

Telemarketing rules, § 4:61

UTR, APP B § B:5

## USMCA

See UNITED STATES- MEXICO-CAN-ADA AGREEMENT (USMCA)

## UTILITY SEGMENT

Costing, § 6:48

Regulation of utility segment service rates, § 6:37

## VALUED-ADDED SERVICES

See ENHANCED AND VALUE-ADDED SERVICES

## VOIP SERVICE PROVIDERS

CLEC, as, § 7:16 to § 7:20

Contribution, § 7:24

911 emergency services, obligation to provide, § 4:50

Forbearance from regulation of rates of, § 6:27

## WEBSITE BLOCKING

Generally, § 5:10

## WHOLESALE-BASED SERVICE PROVIDERS

Regulation of, see RESELLERS

## WHOLESALE SERVICES

Essential services, mandated access to, § 7:28 to § 7:30

Quality of service, § 6:44

Rate regulation, § 6:41

Roaming, § 7:30

Tariffs, § 6:19

Towers and tower sites, § 7:30

Unbundled local loops, § 7:29

## WINBACK RULES

Generally, § 7:47

## WIRELESS CODE

Generally, § 4:41 [Figure 4-3]

## WORLD TRADE ORGANIZATION

Generally, § 12:23

## ZERO RATING

See UNJUST DISCRIMINATION, zero rating